

Training Needs Assessment Report and Training Programme

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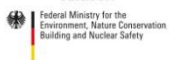
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Twining Project SR 13 IB EN 02

Improvement of hazardous waste management in the Republic of Serbia – IHWMS

Twining Project	
Project title	Improvement of hazardous waste management in the Republic of Serbia – IHWMS
Project number	SR 13 IB EN 02
Project duration	May 2015 – May 2017
Project budget	1,000,000 €
Beneficiary country (BC)	Republic of Serbia
Commissioned/financed by	European Commission, Instrument for Pre-accession Assistance (IPA) of the European Union
Project partners	Ministry of Agriculture and Environmental Protection Umweltbundesamt - Environment Agency Austria and Federal Ministry for the Environment, Nature Conservation, Building and Nuclear Safety (BMUB)-Germany
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Overall project objectives	To assist Serbia to meet environmental Acquis through institutional building and improvement of environmental infrastructure
Project purpose	Development and improvement of waste management system, by completing legislation and strategic planning and implementation framework for managing special hazardous waste streams in compliance with EU standards and Serbian legislation

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ABBREVIATIONS

C&D	Construction and Demolition Waste
ELV	End-of-Life Vehicles
WEEE	Waste from Electrical and Electronic Equipment

1 INTRODUCTION

According to legal requirements local authorities are tasked with the permitting, inspection and monitoring exclusively of non-hazardous waste. In their practical work, however, they frequently encounter hazardous waste streams and waste streams of unknown hazardousness. Therefore also experts from local authorities tasked with permitting and inspecting non-hazardous waste management installations and with monitoring the system of household waste management, need some basic knowledge on how to recognise hazardous waste and on the rules to manage it. A regular training on waste management issues with focus on law amendments was proposed by the local authority of Pozarevac.

Public waste management utilities usually collect non-hazardous household waste which contains risky components. In future Serbia wants to upgrade its household waste collection system by the possibility to collect hazardous components (such as Waste from Electrical and Electronic Equipment (WEEE), solvents or pharmaceutical products) separately. Also the possibility to prepare separately collected hazardous waste for re-use shall be realised. In order to achieve this aim experts from public utilities need advice on how to implement a separate waste collection system for hazardous waste from households.

In order to support local authority permitting and inspection experts and experts of public utilities design in their tasks as a day training seminar is proposed. This seminar should focus how to solve the most urgent problems permitting and inspection experts as well as public utility experts encounter with respect to hazardous waste management.

In order to establish a proper focus an assessment of their training needs is required.

This assessment is performed in two steps:

- In step 1 a preliminary assessment of the training needs was based on information received from the beneficiary country during meetings with Ministry experts in the week from 30. November to 04. December 2015. The preliminary assessment resulted in a questionnaire which should allow giving the training program more focus.
- In step 2 the answers to the questionnaire were assessed and the agenda of a one day training seminar derived.

The assessment results in the agenda of a one day training seminar.

As of January 2016 it is planned to realise this seminar throughout the year 2016 on three separate days, each for one 3 Serbian region, so that the total area of Serbia is covered throughout the year.

The present training need assessment is also the basis for defining the contents of the supporting document "Guideline for hazardous waste management for local self-governments".

2 PRELIMINARY ASSESSMENT OF TRAINING NEEDS

2.1 Training Needs of Municipal Permitting/Inspection Authorities

In principle local authorities are responsible for the permitting and inspection of installations which collect, treat or manage non-hazardous waste only. In order to fulfil this task, public authorities need to understand how non-hazardous waste is differentiated from hazardous waste.

They need to know the basic rules for the classification of hazardous waste. They need to be able to correctly apply the criteria which determine if a certain waste is hazardous or not. They need to be able to recognise a hazardous waste when they encounter it during their inspections.

In order to acquire these skills the waste permitting / inspection experts of local authorities need training in:

- The definition of hazardous waste
- Hazardous waste classification of waste according to European Waste List
- Criteria on hazardous properties (including reference values for hazardous substances)
- How to recognise hazardous waste in the real world
- Permitting requirements for waste / hazardous waste collection installations
- Permitting requirements for waste / hazardous waste treatment installations
- Inspection of waste / hazardous waste collection installations
- Inspection of waste / hazardous waste treatment installations
- Reporting rules regarding hazardous waste
- Way bill rules (tracking system for hazardous waste).

Local authorities may also frequently encounter problems with hazardous waste management for which they should know a solution or at least know whom to contact to find a solution. Such problems comprise:

- The generation of hazardous waste by accidents (such as spillage of oil with subsequent contamination of soils)
- The use of illegal dump sites for hazardous construction and demolition waste (including asbestos and other hazardous C&D waste)
- Dismantling of end-of-life vehicles by enterprises without a corresponding permit.

Further topics which a local authority waste expert should know about in relation to hazardous waste are:

- The interlink between hazardous waste and the transport of dangerous goods
- How to deal with complaints
- What should be shown on hazardous waste management in a company waste management plan (good examples for waste management concepts)
- The tasks/duties of a qualified person responsible for waste management activities in a waste collection installation or waste treatment plant.

2.2 Training needs of Local Public Waste Management Utility Experts

Up to now separate collection of hazardous waste from households is rather rudimentary. Some private companies collect selected waste from electrical and electronic equipment, which still has market value. Also some kerb side collection for bulky waste exists. Other hazardous waste from households, however, is collected and treated in a mixture with non-hazardous waste.

In future it shall be possible in Serbia to separately collect additional waste fractions. On possibility of realising this is the installation of waste collection centres (also called recycling points or civic amenities) to which the households can bring their hazardous waste. It is important that these waste collection centres are easily accessible and provide infrastructure for keeping different hazardous waste fractions (such as organic solvents, acids, caustic solutions, contaminated wood, contaminated mineral waste, WEEE etc.) separate and to store them in a way to allow maximum re-use, recycling and optimal waste treatment at a later stage. This means that waste collection centres need to fulfil several requirements. Experts from public utilities which may be tasked to introduce and operate such waste collection centres should receive training and practical advice in

- The requirements which have to be fulfilled by a waste collection centre
- The installation of a waste collection centre
- The operation of a waste collection centre.

However, municipalities need not install waste collection centres on their own. They can also contract private companies to establish and operate a waste collection centre. Training should be given in the most important aspects to be regulated in the tendering and contracting procedure for the installation of a waste collection centre.

2.3 Further information which should be provided by the Training Sessions

In addition to the topics addressed above, public authority and public utility experts should know where they can get additional information and inspiration for fulfilling their tasks from Serbian sources and with respect to EU legislation, international legislation, international norms and international hazardous waste management experience. They also should know which training possibilities are offered in Serbia.

3 ASSESSMENT OF TRAINING NEEDS BY QUESTIONNAIR

Based on the preliminary assessment a questionnaire on the training needs of the permitting, inspection and waste management experts of the local self-governments and the municipalities of Serbia regarding hazardous waste was prepared (see Annex). It was asked which of the topics identified by the preliminary analysis are of low, medium low, medium, medium high or high importance. In addition it was asked if there are further topics which should be covered by a training program on hazardous waste for local self-government or public utility experts.

In December 2015 the questionnaire was sent to the local self-governments and municipalities. Till 24 January 2016 45 filled questionnaires were submitted to the Twinning Project experts. Of these, 30 responses came from permitting or inspection experts, 6 from municipal utilities and 9 from other institutions.

The answers in the returned questionnaires are shown in Table 1 to Table 3 structured by the target groups:

- permitting or inspection experts
- municipal utilities
- other institutions.

Table 1: Prioritisation of hazardous waste training topics by permitting and inspection experts (30 returns)

On which legal/technical requirements on hazardous waste management in Serbia would you like to learn more?	Priority				
	Low	medium low	medium	medium high	high
Definition of hazardous waste	4	1	6	6	9
Classification of waste according to European Waste List	0	5	7	8	7
Criteria on hazardous properties (including reference values for hazardous substances)	2	3	7	7	10
Permitting requirements for waste / hazardous waste collection installations	2	4	4	6	12
Permitting requirements for waste / hazardous waste treatment installations	3	4	5	4	12
Technical requirements for waste collection points (recycling yards)	0	2	5	7	15
Inspection requirements for waste / hazardous waste collection installations	1	3	4	3	16
Inspection requirements for waste / hazardous waste treatment installations	2	3	5	3	15

On which legal/technical requirements on hazardous waste management in Serbia would you like to learn more?	Priority				
	Low	medium low	medium	medium high	high
What to do during an emergency where hazardous waste is involved	0	0	3	5	21
Contents of a company working plan for waste management	1	4	7	7	7
Tasks/duties of a qualified person responsible for waste management activities in a waste storage installation or waste treatment plant	3	4	8	2	8
Tasks/duties of a qualified person responsible for the transport of waste	2	5	6	4	9
Reporting rules regarding hazardous waste	0	4	9	7	8
Way bill rules (tracking system for hazardous waste)	2	7	8	6	3
How to deal with medical waste?	1	1	8	6	9
What to do when car service stations act outside their legal boundaries (dismantling EOL vehicles = hazardous waste)	0	4	3	6	16
How to deal with illegal dump sites for construction and demolition waste (including asbestos and other hazardous C&D wastes)	0	1	3	5	21
How to differentiate between hazardous and non-hazardous waste in practice?	0	1	4	9	16
How to deal with hazardous waste in civic amenity sites (municipal waste collection centres)	1	2	3	7	13
What to do, when hazardous waste appears unexpectedly / accidents?	0	2	2	5	18
How to deal with complaints?	0	2	3	10	13
Which possibilities for training in hazardous waste management are available?	1	3	5	11	7
Where to find information on different types of hazardous waste and their management?	1	2	7	9	10
Technical requirements to be included into a public tender for the establishment and operation of a public amenity centre (collection point for bulky wastes, recyclables, hazardous	0	2	7	4	12

On which legal/technical requirements on hazardous waste management in Serbia would you like to learn more?	Priority				
	Low	medium low	medium	medium high	high
wastes from households)					

Table 2: Prioritisation of hazardous waste training topics by public local utility experts (6 returns)

On which legal/technical requirements on hazardous waste management in Serbia would you like to learn more?	Priority				
	Low	medium low	medium	medium high	high
Definition of hazardous waste	0	0	3	1	2
Classification of waste according to European Waste List	0	0	2		4
Criteria on hazardous properties (including reference values for hazardous substances)	0	1	0	2	2
Permitting requirements for waste / hazardous waste collection installations	0	2	1		2
Permitting requirements for waste / hazardous waste treatment installations	0	1	2	1	1
Technical requirements for waste collection points (recycling yards)	0	0	1	0	4
Inspection requirements for waste / hazardous waste collection installations	0	2	2	1	1
Inspection requirements for waste / hazardous waste treatment installations	0	1	3	2	
What to do during an emergency where hazardous waste is involved	0	0	0	2	3
Contents of a company working plan for waste management	0	0	0	1	5
Tasks/duties of a qualified person responsible for waste management activities in a waste storage installation or waste treatment plant	0	0	0	1	4
Tasks/duties of a qualified person responsible for the transport of waste	0	0	2	1	3
Reporting rules regarding hazardous waste	0	0	1	1	4

On which legal/technical requirements on hazardous waste management in Serbia would you like to learn more?	Priority				
	Low	medium low	medium	medium high	high
Way bill rules (tracking system for hazardous waste)	0	1	2	0	3
How to deal with medical waste?	0	1	2	0	1
What to do when car service stations act outside their legal boundaries (dismantling EOL vehicles = hazardous waste)	0	0	3	1	1
How to deal with illegal dump sites for construction and demolition waste (including asbestos and other hazardous C&D wastes)	0	0	1	2	1
How to differentiate between hazardous and non-hazardous waste in practice?	0	0	1	2	2
How to deal with hazardous waste in civic amenity sites (municipal waste collection centres)	0	0	1	1	2
What to do, when hazardous waste appears unexpectedly / accidents?	0	0	1	1	2
How to deal with complaints?	0	0	3	1	
Which possibilities for training in hazardous waste management are available?	1	0	2	0	2
Where to find information on different types of hazardous waste and their management?	0	0	1	2	2
Technical requirements to be included into a public tender for the establishment and operation of a public amenity centre (collection point for bulky wastes, recyclables, hazardous wastes from households)	0	0	1	2	1

Table 3: Prioritisation of hazardous waste training topics by “other” institutions (9 returns)

On which legal/technical requirements on hazardous waste management in Serbia would you like to learn more?	Priority				
	Low	medium low	medium	medium high	high
Definition of hazardous waste	1	1	2	2	3
Classification of waste according to European	0	0	3	2	4

On which legal/technical requirements on hazardous waste management in Serbia would you like to learn more?	Priority				
	Low	medium low	medium	medium high	high
Waste List					
Criteria on hazardous properties (including reference values for hazardous substances)	2	0	2	4	1
Permitting requirements for waste / hazardous waste collection installations	2	0	1	1	4
Permitting requirements for waste / hazardous waste treatment installations	2	1	1	0	4
Technical requirements for waste collection points (recycling yards)	0	1	0	0	7
Inspection requirements for waste / hazardous waste collection installations	0	3	2	2	0
Inspection requirements for waste / hazardous waste treatment installations	0	3	2	2	0
What to do during an emergency where hazardous waste is involved	0	0	0	0	9
Contents of a company working plan for waste management	1	0	3	1	4
Tasks/duties of a qualified person responsible for waste management activities in a waste storage installation or waste treatment plant	0	0	4	2	3
Tasks/duties of a qualified person responsible for the transport of waste	2	0	2	2	3
Reporting rules regarding hazardous waste	0	0	0	2	7
Way bill rules (tracking system for hazardous waste)	3	1	3	0	1
How to deal with medical waste?	1	1	2	1	4
What to do when car service stations act outside their legal boundaries (dismantling EOL vehicles = hazardous waste)	1	2	1	2	3
How to deal with illegal dump sites for construction and demolition waste (including asbestos and other hazardous C&D wastes)	0	0	1	1	7
How to differentiate between hazardous and non-hazardous waste in practice?	0	0	0	4	5

On which legal/technical requirements on hazardous waste management in Serbia would you like to learn more?	Priority				
	Low	medium low	medium	medium high	high
How to deal with hazardous waste in civic amenity sites (municipal waste collection centres)	0	0	2	2	5
What to do, when hazardous waste appears unexpectedly / accidents?	0	0	0	2	7
How to deal with complaints?	1	0	3	3	2
Which possibilities for training in hazardous waste management are available?	0	0	0	4	4
Where to find information on different types of hazardous waste and their management?	0	1	1	2	5
Technical requirements to be included into a public tender for the establishment and operation of a public amenity centre (collection point for bulky wastes, recyclables, hazardous wastes from households)	1	0	1	2	5

As additional topics, which should be covered by a training program on hazardous waste for local self-government or public utility experts, following themes were proposed:

- Treatment of animal waste
- Financing of hazardous waste management
- Possibilities to install a regional platform for exchange of experience and information on hazardous waste management between the local institutions.

In order to determine the relative importance of the proposed topics for the target groups a scoring system was applied to the answers in the questionnaires:

- If the answer was “low priority” the answer received 1 scoring point.
- If the answer was “medium low priority” the answer received 2 scoring points.
- If the answer was “medium priority” the answer received 3 scoring points.
- If the answer was “medium high priority” the answer received 4 scoring points.
- If the answer was “high priority” the answer received 5 scoring points.

Then the average score of a topic by target group was calculated (see Table 4). It can be seen that some topics such as “Technical requirements for waste collection points” received a high priority score by all 3 target groups, while other topics such as “Contents of a company working plan for waste management” received a high priority score only by one target group.

Also shown in Table 4 (right column) is the average scoring of the topics over all 3 target groups, weighted by the number of returns by target group. This column shows that the highest overall score is given to topics on solving practical problems.

Table 4: Priority scores of hazardous waste management training topics by target group

On which legal/technical requirements on hazardous waste management in Serbia would you like to learn more?	Priority given by			Weighted Average
	Local Permitting and Inspection Experts	Public Utility Experts	Other Institution	
Definition of hazardous waste	3,6	3,8	3,6	3,6
Classification of waste according to European Waste List	3,6	4,3	4,1	3,8
Criteria on hazardous properties (including reference values for hazardous substances)	3,7	4,0	3,2	3,6
Permitting requirements for waste / hazardous waste collection installations	3,8	3,4	3,6	3,7
Permitting requirements for waste / hazardous waste treatment installations	3,6	3,4	3,4	3,6
Technical requirements for waste collection points (recycling yards)	4,2	4,6	4,6	4,3
Inspection requirements for waste / hazardous waste collection installations	4,1	3,2	2,9	3,7
Inspection requirements for waste / hazardous waste treatment installations	3,9	3,2	2,9	3,6
What to do during an emergency where hazardous waste is involved	4,6	4,6	5,0	4,7
Contents of a company working plan for waste management	3,6	4,8	3,8	3,8
Tasks/duties of a qualified person responsible for waste management activities in a waste storage installation or waste treatment plant	3,3	4,8	3,9	3,6
Tasks/duties of a qualified person responsible for the transport of waste	3,5	4,2	3,4	3,6
Reporting rules regarding hazardous waste	3,7	4,5	4,8	4,0
Way bill rules (tracking system for hazardous waste)	3,0	3,8	2,4	3,0
How to deal with medical waste?	3,8	3,3	3,7	3,7
What to do when car service stations act outside their legal boundaries (dismantling EOL vehicles = hazardous waste)	4,2	3,6	3,4	4,0
How to deal with illegal dump sites for construction and demolition waste (including asbestos and other hazardous C&D wastes)	4,5	4,0	4,7	4,5

How to differentiate between hazardous and non-hazardous waste in practice?	4,3	4,2	4,6	4,4
How to deal with hazardous waste in civic amenity sites (municipal waste collection centres)	4,1	4,3	4,3	4,2
What to do, when hazardous waste appears unexpectedly / accidents?	4,4	4,3	4,8	4,5
How to deal with complaints?	4,2	3,3	3,6	4,0
Which possibilities for training in hazardous waste management are available?	3,7	3,4	4,5	3,8
Where to find information on different types of hazardous waste and their management?	3,9	4,2	4,2	4,0
Technical requirements to be included into a public tender for the establishment and operation of a public amenity centre (collection point for bulky wastes, recyclables, hazardous wastes from households)	4,0	4,0	4,1	4,0

For the training seminar those topics are selected for which at least one target group has given at least 4,0 scoring points.

In agreement with the Beneficiary the training seminar will also provide information on “The permitting process for hazardous and non-hazardous waste management and how to avoid mistakes”. This topic was selected as mistakes in the permitting process are of high concern.

The resulting seminar agenda is shown in the next chapter.

From the additional topics, which were proposed by the experts returning the questionnaire,

- Treatment of animal waste
- Financing of hazardous waste management
- Possibilities to install a regional platform for exchange of experience and information on hazardous waste management between the local institutions.

the first and the second point need to be discussed elsewhere. The third point should be a topic of the seminar discussions.

The present training need assessment is also the basis for defining the contents of the supporting document “Guideline for hazardous waste management for local self-governments”.

4 TRAINING PROGRAMME - SEMINAR AGENDA

General Topic	Theme	Specification of trainer	Duration
Welcome and introduction		Ministry, Standing Conference	(09:00 - 09:10)
What is hazardous waste?	<p>Classification of waste according to European Waste List</p> <p>Criteria on hazardous properties (including reference values for hazardous substances)</p> <p>How to differentiate between hazardous and non-hazardous waste in practice</p>	Andreas Moser	40 min (09:10 – 09:50)
Sources of information	<p>The permitting process for hazardous and non-hazardous waste management and how to avoid mistakes</p> <p>Where to find information on different types of hazardous waste and their management in Serbia</p>	Ministry hazardous waste management expert	25 min (09:50 - 10:15)
Reporting on hazardous waste management	Reporting rules regarding hazardous waste	SEPA expert	15 min (10:30 - 10:45)
Coffee break (10:30 – 11:00)			
Hazardous waste inspection	<p>What to do, when hazardous waste appears unexpectedly / accidents</p> <p>What to do when something is wrong in the permit</p> <p>How to deal with complaints</p> <p>Inspection requirements for waste / hazardous waste collection installations</p>	National Inspector Serbia	1 h (11:00-12:00)
Practical advise	<p>What to do during an emergency in which hazardous waste is involved</p> <p>Contents of a company working plan for waste management</p>	Andreas Moser	1 h (12:00-13:00)

General Topic	Theme	Specification of trainer	Duration
	<p>(waste management concept)</p> <p>Tasks/duties of a qualified person responsible for waste management activities in a waste storage installation or waste treatment plant</p> <p>Tasks/duties of a qualified person responsible for the transport of waste</p>		
Lunch break (13:00-14:00)			
<p>Practical solutions for special problems with hazardous waste management</p>	<p>How to deal with illegal dump sites for construction and demolition waste (including asbestos and other hazardous C&D)</p> <p>What to do when car service stations act outside their legal boundaries (dismantling EOL vehicles = hazardous waste)</p>	<p>Hazardous waste management expert Germany</p>	<p>45 min (14:00 – 14:45)</p>
<p>How to install waste collection points (recycling yards, civic amenity sites)</p>	<p>Technical requirements for waste collection points</p> <p>How to deal with hazardous waste in waste collection points</p> <p>Technical requirements to be included into a public tender for the establishment and operation of a public amenity centre (collection point for bulky wastes, recyclables, hazardous wastes from households).</p>	<p>Antonia Bernhardt</p>	<p>1 h (14:45 – 15:45)</p>
Final discussions and feedback from the audience			
Close of seminar: (16:00)			

5 ANNEX - QUESTIONNAIRE

The EU project “Improvement of hazardous waste management in the Republic of Serbia” in Cooperation with the Ministry of Agriculture and Environmental Protection and the Standing Conference of Towns and Municipalities has the task to carry out a training program on hazardous waste management. This training shall help

- Experts from municipal authorities know what to do, when they encounter hazardous waste
- Experts from public waste management utilities establish separate hazardous waste collection from households.

This questionnaire is intended to collect your specific needs so that we can provide a training seminar which best helps you.

Questionnaire

Question	Answer (More than one box may be ticked: click the appropriate box with right mouse button and click “default value – checked”)
What is your organisation?	<input type="checkbox"/> Local Self Government <input type="checkbox"/> Autonomous Province <input type="checkbox"/> Public Utility Company <input type="checkbox"/> Other Please Specify: _____
What is your responsibility in your organisation	<input type="checkbox"/> Permitting <input type="checkbox"/> Inspection <input type="checkbox"/> Waste Classification <input type="checkbox"/> Legal Questions <input type="checkbox"/> Waste Management Planning

Question	Answer (More than one box may be ticked: click the appropriate box with right mouse button and click “default value – checked”)																
	<input type="checkbox"/> Waste Collection <input type="checkbox"/> Waste Treatment <input type="checkbox"/> Financing of Waste Management <input type="checkbox"/> Other Please Specify: _____																
Question	Answer (Prioritize your interest from low to high priority: click the appropriate box with right mouse button and click “default value – checked”)																
On which legal/technical requirements on hazardous waste management in Serbia would you like to learn more?	<table border="0"> <tr> <td data-bbox="564 1048 868 1077">low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high</td> <td data-bbox="884 1048 1241 1077">Definition of hazardous waste</td> </tr> <tr> <td data-bbox="564 1144 868 1173">low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high</td> <td data-bbox="884 1144 1410 1211">Classification of waste according to European Waste List</td> </tr> <tr> <td data-bbox="564 1285 868 1314">low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high</td> <td data-bbox="884 1285 1410 1352">Criteria on hazardous properties (including reference values for hazardous substances)</td> </tr> <tr> <td data-bbox="564 1420 868 1449">low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high</td> <td data-bbox="884 1420 1410 1487">Permitting requirements for waste / hazardous waste collection installations</td> </tr> <tr> <td data-bbox="564 1554 868 1583">low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high</td> <td data-bbox="884 1554 1410 1621">Permitting requirements for waste / hazardous waste treatment installations</td> </tr> <tr> <td data-bbox="564 1688 868 1718">low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high</td> <td data-bbox="884 1688 1410 1756">Technical requirements for waste collection points (recycling yards)</td> </tr> <tr> <td data-bbox="564 1823 868 1852">low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high</td> <td data-bbox="884 1823 1410 1890">Inspection requirements for waste / hazardous waste collection installations</td> </tr> <tr> <td data-bbox="564 1957 868 1986">low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high</td> <td data-bbox="884 1957 1410 1986">Inspection requirements for waste / hazard-</td> </tr> </table>	low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high	Definition of hazardous waste	low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high	Classification of waste according to European Waste List	low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high	Criteria on hazardous properties (including reference values for hazardous substances)	low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high	Permitting requirements for waste / hazardous waste collection installations	low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high	Permitting requirements for waste / hazardous waste treatment installations	low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high	Technical requirements for waste collection points (recycling yards)	low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high	Inspection requirements for waste / hazardous waste collection installations	low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high	Inspection requirements for waste / hazard-
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Question	Answer (More than one box may be ticked: click the appropriate box with right mouse button and click “default value – checked”)
	<p>ous waste treatment installations</p> <p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high What to do during an emergency where hazardous waste is involved</p> <p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high Contents of a company working plan for waste management</p> <p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high Tasks/duties of a qualified person responsible for waste management activities in a waste storage installation or waste treatment plant</p> <p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high Tasks/duties of a qualified person responsible for the transport of waste</p> <p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high Interlink between hazardous waste and the transport of dangerous goods</p> <p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high Reporting rules regarding hazardous waste</p> <p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high Way bill rules (tracking system for hazardous waste)</p> <p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high Other legal topics</p> <p>Please Specify: _____</p>
Question	Answer (Prioritize your interest from low to high priority: click the appropriate box with right mouse button and click “default value – checked”)
<p>On which legal/technical requirements on hazardous waste management</p>	<p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high How to deal with medical waste?</p>

Question	Answer (More than one box may be ticked: click the appropriate box with right mouse button and click "default value – checked")
<p>in Serbia would you like to learn more?</p>	<p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high What to do when car service stations act outside their legal boundaries (dismantling EOL vehicles = hazardous waste)</p>
	<p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high How to deal with illegal dump sites for construction and demolition waste (including asbestos and other hazardous C&D wastes)</p>
	<p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high How to differentiate between hazardous and non-hazardous waste in practice?</p>
	<p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high How to deal with hazardous waste in civic amenity sites (municipal waste collection centres)</p>
	<p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high What to do, when hazardous waste appears unexpectedly / accidents?</p>
	<p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high How to deal with complaints?</p>
	<p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high Which possibilities for training in hazardous waste management are available?</p>
	<p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high Where to find information on different types of hazardous waste and their management?</p>
	<p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high Technical requirements to be included into a public tender for the establishment and operation of a public amenity centre (collection point for bulky wastes, recyclables, hazardous wastes from households)</p>
	<p>low <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> high Other technical/practical topics</p> <p style="text-align: right;">Please Specify: _____</p>